GETS and WPS Cards

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GETS and WPS Cards

From: Kerwin K. Lloyd

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To: Daryl Melton # 11
Info. Only

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We briefly discussed applying for these cards a while back. They allow you to make calls on landline and cell networks when they may otherwise be unavailable to the public in an emergency situation. There is no cost in obtaining the cards and you will only be billed if you use them. Billy Ted and John McDowell recommended that we apply for this service so I thought I would bring it up again.

https://www.dhs.gov/requesting-gets-and-wps

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Government Emergency Telecommunications Service

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- **■** GETS Contacts & Support

GETS is a program of the Department of Homeland Security, Office of Emergency Communications that prioritizes calls over wireline networks. Users receive an access card (GETS card), which has both the universal GETS access number and a Personal Identification Number (PIN).

To get priority access over cellular communications networks, you need to use the Wireless Priority Service (WPS) program. GETS and WPS can be used in combination.

The GETS program is in effect all the time--it is not contingent on a major disaster or attack taking place.

Who Should Enroll?

You should enroll if your organization is a Federal, state, local, and tribal police department, fire department, public safety answering point or 9-1-1 call center, EMS entity, essential healthcare provider or any other organization that uses telecommunication services necessary for the public health, safety, and maintenance of law and order.

Why Should I Sign Up?

If you rely on wireline communications services on a daily basis to perform critical national security and emergency preparedness functions, including those areas related to safety, maintenance of law and order, and public health, you need GETS. By using your GETS card number, your call receives priority over regular calls,

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Wireless Priority Service (WPS)

Wireless Priority Service (WPS) supports national leadership; federal, state, local, tribal and territorial governments; and other authorized national security and emergency preparedness (NS/EP) users. It is intended to be used in an emergency or crisis situation when the wireless network is congested and the probability of completing a normal call is reduced.

About WPS

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WPS provides NS/EP personnel priority access and prioritized processing in all nationwide and several regional cellular networks, greatly increasing the probability of call completion.

WPS

Eligibility

(/wps-

eligibility)

Typical WPS users are responsible for the command and control functions critical to management of and response to national security and emergency situations,